

## A G E N D A



## Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	6686	Agenda Number	32.
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Meeting Date:	May 26, 2011
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Department:	Purchasing
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## Subject

Authorize award, negotiation and execution of a contract with ALLKIOSK, Mesa, AZ, the only qualified offeror, for the purchase of two bill payment terminals for Austin Energy in an estimated amount not to exceed \$250,000.

## Amount and Source of Funding

Funding is available in the Fiscal Year 2010-2011 Capital Budget of Austin Energy.

## Fiscal Note

A fiscal note is attached.

Purchasing Language:	Best evaluated proposal of four proposals received.
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Prior Council Action:	
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For More Information:	Terry Nicholson, Senior Buyer / 512-322-6586
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Boards and Commission Action:	Recommended by the Electric Utility Commission.
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MBE / WBE:	This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.
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Related Items:	
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## Additional Backup Information

This contract will provide Austin Energy (AE) with two bill payment terminals (kiosks), one to be located at the new walk-in payment center at 8716 Research Blvd (near Ohlen Road) and the other to be located at the Rosewood-Zaragosa walk-in payment center at 2800 Rosewood Avenue. The kiosks are stand-alone electronic terminals that will allow City of Austin utility customers to pay bills and manage their accounts by accessing the information through an interactive keypad and display system on the terminal. The vendor will provide all hardware, software and support required to handle and document all transactions according to AE's requirements. The kiosks will provide City of Austin utility customers with an additional payment method along with current methods such as the postal service, existing walk-in pay stations at retail locations, and electronic bill payments. The kiosks will provide utility customers with convenient after-hour payment options while maintaining same day payment posting to the billing system.

An Austin Energy team with expertise in this area evaluated the proposals and chose this proposal as the best. The criteria evaluated included system concept and solution proposed, experience and qualifications of personnel, proposed schedule, financial viability/stability and total evaluated cost.

MBE/WBE solicited: 11/8

MBE/WBE bid: 0/0

**PRICE ANALYSIS**

- a. Adequate competition.
- b. Three hundred seventeen notices were sent including 11 MBEs and 8 WBEs. Four proposals were received with no response from the MBE/WBE's.
- c. This is the first purchase of its type; therefore, there is no pricing history available.

**APPROVAL JUSTIFICATION**

- a. Best evaluated proposal received.
- b. The Purchasing Office concurs with Austin Energy's recommended award.
- c. Advertised on the Internet.